

● Mission Statement

We commit to never losing sight of the fact that we were founded in the belief that we can make life better for the people whose lives we touch, whether they are our patients, their families, or our employees

● Vision

To be recognized as the leading provider of community-based home health services in the Middlesex region, with a reputation for quality, commitment, dedication, trustworthiness, and compassion

●●● Core Values ●●●

Accountability

We own our choices and actions, including the impact of our choices and actions on others. We learn from our mistakes and allow our lessons learned to lead us to new successes. We tolerate no excuses, no blame-games, no finger-pointing.

Compassion

We demonstrate strong positive regard and kindness toward one another and those under our care. We seek to uncover a deep awareness of the needs of others and to use this awareness to drive us toward better service.

Excellence

We do not tolerate the status quo or mediocrity. We are committed to achieving the highest standards in all that we do. We take pride in our work and do every task as though it would bear our personal signature.

Customer Service and Care

We believe that the ability to consistently meet and exceed our customers' needs is the key to our success. As we strive to meet the needs of our patients/members, their families/caregivers, the community, and each other in a personalized way, we will focus on relationship building, communication, excellence, and service recovery.

● Generosity

We give freely without the expectation of return or reward. We graciously give our time, our talents, and our personal commitment. We display a benevolent spirit, nurturing hope and positivity in others.

● Teamwork

We work together with support and commitment. We extend effort beyond the confines of our individual departments and disciplines. We bring out the best in one another. Team Work makes the dream work.

●●● Companion Services include ●●●

- General companion care
- Medication reminders
- Meal preparation
- Grooming assistance
- Transportation
- Errands
- Organization (bill paying, mail sorting)
- Light housekeeping
- Live-in services
- Respite care

●●● Personal care Services include ●●●

- Bathing, dressing, grooming
- Ambulation assistance
- Transferring and positioning
- Toileting
- Incontinence
- Transportation (medical)
- Feeding and special diet

Skilled Nursing Care Services include:

- Alzheimer's/Dementia care
- Physical therapy
- Stroke care
- Skilled nursing care
- Medication management
- Speech therapy
- Parkinson's care
- Dementia Care
- Alzheimers Care

